

Oliver Lopez

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Education

York College of Pennsylvania

Working towards Bachelor of Science Degree in **Business Administration**

Minoring in **Human Resource Management**

YCP Track & Field

Executive Board, **Association of Supply Chain Management**

Tri-Alpha Honor Society

GPA: **3.70**

Relevant Course Work:

Operations Management, Total Quality Management, Organizational Behavior, Human Resource Management

Work Experience

Weis Markets #43 – York, PA

Customer Solutions Associate (July 2020- Present)

- Regularly use a customer-first mindset to improve relations
- Communicate with front-end associates on their duties, breaks, etc.
- Help associates resolve issues on the front-end and ensure the lanes are running efficiently

Weis Markets #240 – Hanover, PA

Store Management Intern (June 2022- August 2022)

- Trained alongside top talent to gain valuable management experience
- Had discussion with all department leaders daily to ensure day-to-day success
- Lead by example as we pushed a culture change
- Acquired key information on cost-savings

Weis Markets #43 – York, PA

Cashier (March 2019- July 2020)

- Strong product knowledge and understanding of customer base
- Used skills such as attention to detail and active listening

Skills

- Proficient in Microsoft Word, Excel, and PowerPoint
- Bilingual in the languages of English and Spanish
- Ability to work in a team
- Vocal and written communication